

## Portmeirion Group USA Accessibility Statement

Portmeirion Group USA, Inc. is committed to digital accessibility, conforming to the [Web Content Accessibility Guidelines \(WCAG\)](#) 2.1, Level A and AA, and complying with the [Americans with Disabilities Act \(ADA\)](#) effective communication requirements and [other applicable regulations](#).

To accomplish this, we have [partnered with eSSential Accessibility](#) to administer our accessibility program and oversee its governance. Their accessibility program evaluates our digital products on an ongoing basis in accordance with best practices and is supported by a diverse team of accessibility professionals, including users of assistive technologies. The platform, moreover, goes beyond minimum compliance requirements by making an [assistive CX technology application](#) available to customers who have trouble typing, gesturing, moving a mouse, or reading. The application is free to download, and it incorporates tools such as mouse and keyboard replacements, voice recognition, speech enablement, hands-free/touch-free navigation, and more.

When you select a link from our web pages, which leads to a third-party managed website, you are subject to the privacy, copyright, security, and information quality policies of that website, and we cannot guarantee that the website will comply with the accessibility requirements of [Section 508 of the Rehabilitation Act](#) and the Web Content Accessibility Guidelines (WCAG).

We want to hear from you if you encounter any accessibility barriers on our digital properties.

Please contact our Customer Support:

Email: [customerservice@portmeirion-usa.com](mailto:customerservice@portmeirion-usa.com)

Call Toll Free [\(888\) 778-1471](tel:(888)778-1471)

Thank you.

